



Casual restaurant team member: Gladstone's Library

We are looking to recruit a new member of our Food for Thought team. As this is a zero hours agreement, we are looking for someone who can work flexible hours (maybe up to 15 hours a week some weeks) including evenings (up to 8.30pm) and weekends. We pay the Real Living Wage (currently £12.60 per hour) and we are a friendly team!

About the Library:

Gladstone's Library is a unique institution. It is the UK's finest residential library, and a Grade 1 Listed building. We have 26 bedrooms, an on-site restaurant and a comfortable guest lounge. It is also the UK's only Prime Ministerial library and was built following a bequest from William Ewart Gladstone, Victorian statesman and four-times Prime Minister of Great Britain. The current building, raised in 1902 and designed by John Douglas, was funded by public subscription. The organisation is a self-sustaining registered charity. We host a lively programme of events which include talks, workshops, masterclasses and residential courses.

About the Role:

Key responsibilities of the role are:

- Confidently meeting guests on arrival
- Be knowledgeable and interested in the food and drink you are serving,
- Ensure our high standards of service are consistently met, accurately take food orders and process payments.
 - You will take orders, serve, take payment, clear away and wash up.

About You. You will:

- Have experience of working in a hospitality/customer-focused environment or be a quick learner!
- Be presentable and personable, a good communicator and self-motivated
- Be calm under pressure and have excellent customer service skills
- Show us that you can use your own initiative when required and problem solve
- Respect and support the liberal and inclusive values of the Library and reflect these in your everyday performance
- Be committed to learning and be supportive of your colleagues
- Have a good command of the English language,
- Be able to provide proof of identity, eligibility to work in UK and any relevant qualifications and details of 2 referees (one being your current/recent employer and one personal).

Things about the job you need to know!

- This is a zero-hours agreement so there is no guarantee of hours but we expect to offer up to 15 hours a week.
- Shifts can start at 7am and the latest end time is 8.30pm
- Your holiday entitlement will accrue according to the hours you have worked. You will accrue holiday at the rate of 0.08 hours per hour worked from your first day of employment with the Library. Bank holidays are normal working days. The Library is closed for 2 weeks over Christmas and New Year.
- You will be paid £12.60 per hour (Real Living Wage).
- Parking on site is sometimes available depending on how busy we are! There is parking in Hawarden village itself.

We are a friendly team – committed to a safe environment where colleagues can flourish and develop.

To apply:

Please send your CV together with a covering letter saying why you are just the person we are looking for to:

Mr. Sam Mantache, Operations Manager

Email: sam.mantache@gladlib.org

Application deadline: Monday 30th June at 5pm. Interview dates to be arranged directly.

Start date: to be negotiated.